

COVID – 19 Protocol

1. We are only operating for pre-booked sessions only. This is so we can manage the number of people on site and keep to the guidelines set out by the local council.
2. Each session will have limited number of participants and as a result if you are late for your session, we cannot move your session or start late as we can be booked up after.
3. Changing rooms are not open so you must get changed outside as if you are at the beach, please allow enough time for you to check in and get changed before your session. This will allow you to get on the water intime.
4. All equipment is now available to hire on site. Everything used/touched by a member of the public is either sprayed or washed in sanitiser to sterilise it for the next users. Anything you touch or use must be put in the designated cleaning box.
5. Please arrive on site 45 minute before your session is due on the water so we can check everyones paperwork and check you in. This allows time for you to get changed and listen to the safety brief before you go on the water.
6. Spectators are allowed on site, but we will not allow groups of more than 6 people to be together to follow government guidelines.
7. Handles will be disinfected before given to each rider, there is also hand sanitiser on the start dock of the aquapark and wakeboard docks for everyone to use.
8. As mentioned, the changing rooms are closed along with the showers, however the toilet facilities are still open. To access these, you need to enter the changing rooms. Anyone caught changing in the rooms will be asked to leave.
9. Once your session is over, we ask that you leave promptly unless you are going to the café after your activity.
10. Please do not come to the site if you have experienced any of the symptoms of COVID-19. Or been in contact with anyone who has got COVID-19.
11. Anyone caught ignoring these guidelines will be asked to leave the site immediately, with no refund or reschedule of booking.